



MapleLMS

Deloitte leveraged MapleLMS platform for achieving the learning & development goals and mission of USAID

**Deloitte.**





## Our Client

**Deloitte** is one of the Big Four accounting organizations and the largest professional services network in the world by revenue and number of professionals **Deloitte** brings innovative solutions and trusted approaches to help the **United States Agency for International Development (USAID)** execute its mission and achieve transformative development impact.

**Deloitte.**

**The Young African Leaders Initiative (YALI)** was launched by former President of the United States Barack Obama as a signature effort to invest in the next generation of African leaders. The need to invest in grooming strong, results-oriented leaders comes out of the statistics: nearly 1 in 3 Africans are between the ages of 10 and 24, and approximately 60% of Africa's total population is below the age of 35. Who will empower and lead these young Africans? Who will shape the future of business and entrepreneurship, civic leadership, and public management? In order to answer these questions, YALI promotes three models designed to identify and empower young leaders: the YALI Mandela Washington Fellowship, YALI Network, and the Regional Leadership Centers, across Africa.



**YALI REGIONAL  
LEADERSHIP CENTER**  
WEST AFRICA • ACCRA



## The Requirement

Our client **Deloitte**, wanted a Fully-Integrated multi-lingual Digital Learning Platform including Registration Portal, e-Library, M & E, Alumni Portal with an offline mobile application.

# The Challenges

## Deloitte.



### No Alumni Portal

Due to the absence of the Alumni Portal there existed a huge communication gap among the different batchmates & UNISA.



### Reliance on Hard Copy only throughout the course

The recruits not just had to rely on the hard copies for the Course materials, help books, but also for the assignments and test answer sheet submissions.

A physical presence was needed in the UNISA campus for the resolution of any issue.



# Solution Offered

The solution we offered has been detailed below:

- 1** **Implemented MapleLMS**  
We implemented our MapleLMS software, having all the standard features.
- 2** **Digitalization of registration & intake process**  
The earlier manual registration/admission process was made fully online. We integrated an online payment system for ease of making payment. This even included the issuance of certification.
- 3** **Implementation of Alumni Portal**  
Alumni Portal was implemented, giving way to better coordination among the different batchmates and UNISA.
- 4** **Integration of e-Library**  
These recruits could access the large pool of electronic resources (books/videos etc.) available with the university even while sitting at home.
- 5** **Online tool for Live classes/meetings**  
Implementation of “MLive” within our LMS helped the Profs conduct classes and meetings online with their Students sitting remotely.
- 6** **Mobile app (Android/iOS)**  
Development & Sharing of our Teacher’s app & Student’s apps helped the teachers to share the learning materials (softcopy), conducting online assignments/tests online, whereas helped the students to access study materials, attempting assignments/tests respectively.
- 7** **Implemented an M&E system**  
The implementation of the M&E system, enabled the performance assessment and management of recruits/students’ so that the right improvements can be made.

## The Result

The solution that we offered, provided the **following benefits:**

E-Library provided access to thousands of referred journals, books, images, audio, and video files allowing students and profs to access these learning resources anytime, anywhere.

Student's engagement in classroom activities improved.